

# 2023-2024 MENTORCONNECT ANNUAL IMPACT REPORT

## AT A GLANCE

1000+

**Matches**

*Since May 2020*

86%

**Satisfaction**

*Among Mentors & Mentees for the overall program*

89%

**Recommended**

*Mentors & Mentees are likely to recommend the program to others*

5

**Meetings**

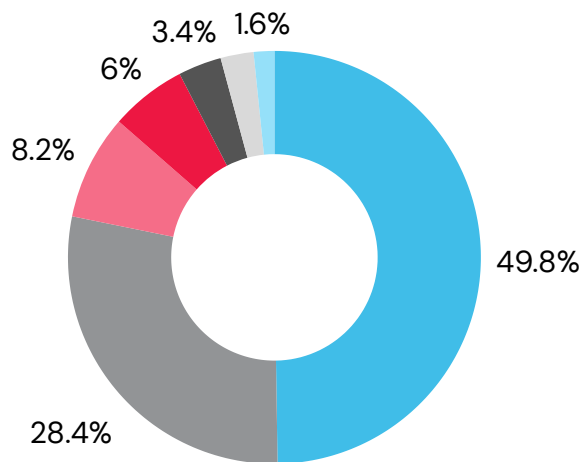
*Mentors and mentees meet an average of 5 times during their partnership*

## WHAT'S NEW ?

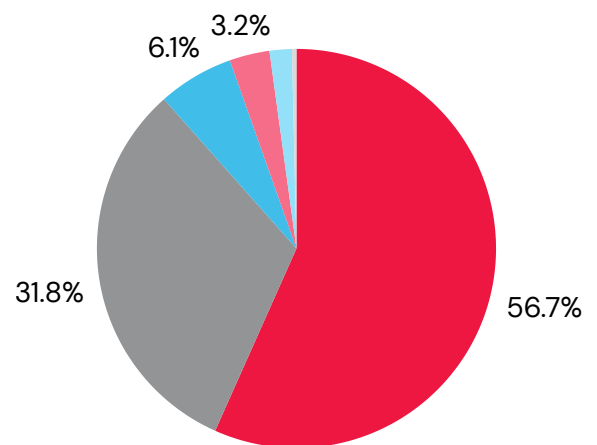
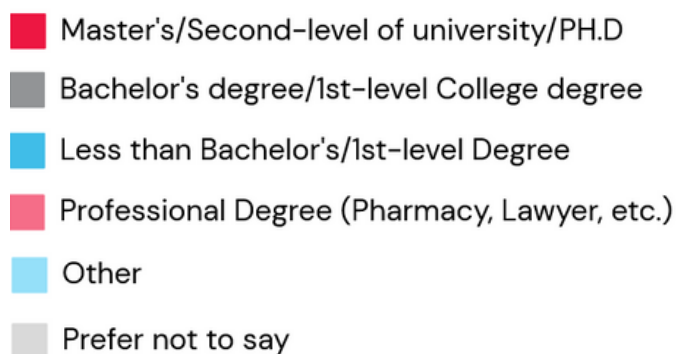
- **Extended eligibility** – Recent provincial funding has allowed us to expand the mentee eligibility to **International students** and **Open Work Permit visa holders**.
- **New registration form** – A new online registration form for mentors and mentees has resulted in **more accurate matches** and **improved data collection**.
- **New surveys** – We launched new **mid-point** and **post-program surveys** for both mentors and mentees that will provide us with **critical feedback**.

# DATA ABOUT OUR MENTEES

## Mentee Residency Status



## Mentee Educational Background



## Occupation sectors

Popular sectors for mentors and mentees are varied, with a significant concentration in the IT, Finance and Engineering industries.

## COMING SOON



### Program Impact Video

A video showcasing what our program is about and the impact it has for all stakeholders.

### 'How-to' Program Video

A guide for program participants and partners on how to use MentorConnect.

### Updated quick reference guides

Bite-sized best practices, code of conduct, feedback mechanisms, schedules, and other helpful tips to support the mentors and mentees.

### FAQs

All the answers for a clear understanding of the program and to improve participants' experience.



# OUR LONG-TERM EMPLOYER PARTNERS



## RBC Recognition Event – June 13, 2023

### Employer Champion Testimonial

*Seng Ooi, TELUS*

As a former immigrant, I think the MentorConnect program is super valuable. When I immigrated, this program wasn't available to me but having now been a mentor for over 8 years, I know back then I would have been very appreciative of having a program like this. The opportunity to interface with mentors who bring the Canadian business experience is extremely valuable to someone new to Canada.

From understanding the different business environment, to understanding some of the cultural differences, mentorship can make a huge difference in how quickly a new immigrant can be successful in Canada.

# OUR SERVICE DELIVERY PARTNERS NETWORK



WorkBC



SOUTH VANCOUVER  
NEIGHBOURHOOD  
HOUSE



YWCA  
METRO VANCOUVER



S.U.C.C.E.S.S.



Impact  
NORTH SHORE



Little Mountain  
Neighbourhood House  
neighbour helping neighbour



BACK in MOTION



DOUGLAS COLLEGE



la coopérative d'immigration  
**Le Relais**  
Francophone  
de la Colombie-Britannique



DIVERSEcity  
community resources society



options | COMMUNITY  
SERVICES

## Service Delivery Partner Testimonial

*Shaunah Majcher, ISSofBC*

My interaction with the IEC-BC MentorConnect team has been highly collaborative, driven by our shared goal of matching Career Paths clients with professional mentors

Mentoring enhances Career Paths clients' professional development by pairing them with a mentor who is genuinely interested in supporting their journey.

I believe that the MentorConnect Program has enhanced the Career Path team's understanding of the value of mentorship and the program has proven to be effective in supporting our clients in their goal to obtain employment in their profession.

# TESTIMONIALS

## **Evan Young**

Employer Champion and *Mentor*, RBC

I've had the pleasure of working with the team at IEC-BC for the past 6 years as both a Mentor & Employer Advocate for the Mentor Connect Program. I've had the pleasure of working with many talented New To Canada individuals who I was able to share my perspectives on the Canadian Employment landscape but also that I learned a lot from as well. The program is well run and encourages both the Mentor & Mentee to enter with an open mind in hopes of both parties having meaningful takeaways. I can attest to this being a reality with that mindset.

I now am one of the Employer Advocates for my organization RBC where I'm privileged to share this program with as many colleagues as possible to give their time to help bridge the gap for other New To Canada individuals. I will always recommend IEC-BC as a great starting point for anyone looking to Mentor as I'm sure any individual involved will be able to feel the impact that they make by providing their time! Thank you for all you do Team IEC-BC!



## **Kamila Palii**

*Mentee*

This mentorship program proved invaluable to me as a newcomer to Canada. Despite my initial preparations and research, navigating the nuances of Canadian culture and the job market can be daunting. The mentor provided crucial guidance, ensuring that my resume and communication with companies were polished and effective. Beyond practical advice, their encouragement and support bolstered my confidence, preventing me from losing faith in my journey.

Transitioning into Canada's unique market can be challenging, and having a knowledgeable mentor by your side to facilitate that transition is truly indispensable.



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**Website:** <https://iecbc.ca/our-work/programs/mentorconnect/>

