

A decorative header featuring a mosaic of colorful geometric shapes in shades of blue, green, orange, and yellow. A solid green horizontal banner is overlaid on the left side of the mosaic.

# BC JobConnect

Connecting Newcomers to Employers

## Work BC Webinar – 23<sup>rd</sup> August 2017: Questions

### 1. If an individual does not reside in BC how can they register?

Once an individual satisfies the below criteria, they are free to register for BC JobConnect through the internet.

Who is BC JobConnect for?

All newcomers living in BC

- Who arrived in Canada in the last five years, or
- Have a Permanent Residence (PR) number
- Are currently looking for employment
- And clients of IEC-BC's pre-arrival program ([FAST](#))
- Who have been approved for immigration to Canada
- Intend to reside in BC
- Are looking for employment

### 2. How do you screen employers?

IEC-BC screens employers in a few different ways:

- Any employer that registers needs to fill in a detailed application form similar to that of the candidate's profile page. This information is all reviewed by the IEC-BC team and if necessary, a team member will call the employer
- Once an employer makes a candidate request, IEC-BC will conduct a telephone interview with the

employer to verify the position

- Online research

It should be noted though that as with any potential employer-employee relationship, candidates should also do their own research.

**3. If the client landed more than 5 years ago, but did not live in Canada for the past 3 years, are they still eligible?**

Yes

**4. Are refugee claimants eligible to register?**

Not at this time as BC JobConnect is funded solely by the Federal government.

**5. What are the occupations that employers are mostly seeking to hire?**

There are a wide range of positions that employers are looking to fill; however, below is the most recent snapshot:

- Major Industries of Operation of Companies within BC JobConnect
  - 18% - Administrative and support, waste management and remediation services
  - 13% - Manufacturing
  - 13% - Agriculture, forestry, fishing and hunting
  - 11% - Accommodation and Food Services
  - 7% - Retail Trade
  - 6% - Construction

Of the contact requests that we've received (188 in total), below is a list of the industries which have made the most contact requests

- Accommodation and Food Services - 8% of requests
- Administrative and Support, waste management and remediation services - 8% of requests
- Construction - 12% of requests
- Construction (speciality contractors) - 20% of requests
- Manufacturing (excluding food) - 28% of requests

6. Is BC JobConnect offered in any other languages? What level of English do you suggest the clients would need?

No, BC JobConnect is only offered in English. It was designed for those with an English level of CLB 4+. Clients who are below CLB 4 may require support with some fields.

7. Could you give us some sense of percentage breakdown of employers by region?

- 20% - Vancouver
- 11% - Abbotsford
- 9% - Surrey
- 9% - Burnaby
- 7% - Delta
- 5% - North Vancouver

8. Do you have promotional materials which can be distributed to WBC centres?

There is a downloadable pdf rack card available on our BC JobConnect page on our [website](#) and you can always email [finan.griffin@iecbc.ca](mailto:finan.griffin@iecbc.ca) if you would like hard copies.

9. What is the email address to contact the BC JobConnect team?

[bcjobconnect@iecbc.ca](mailto:bcjobconnect@iecbc.ca)

10. Could you please send acronyms you have for JC regarding the English language?

CLB/LINC - Canadian Language Benchmark/Language Instruction for Newcomers to Canada

TOEFL - Test of English as a Foreign Language

IELTS - international English language testing system

CELPPIP - Canadian English Language Proficiency Index Program

11. How many Penticton employers do you have registered?


We currently do not have any Penticton employers. We do expect this to change with the expansion however and do have employers from Kelowna and Summerland.

**12. Is the client restricted to one industry or sector choice?**

No, they can select multiple industries.

**13. Is the age of the client visible to employer? I noticed that there was a portion that asked for the client's date of birth.**

No, any information that could be used to potentially discriminate against a candidate have been hidden from an employer. Any field where there is a symbol with an eye crossed out means that the field is hidden from an employer.

<b>i Date of Birth</b> 	1984-06-21
--	------------

**14. Is there any special program for clients with disabilities?**

No

**15. Is there help available from a WorkBC case worker filling out the form? If the client does not have enough English skills.**

Please speak with your local WorkBC centre for more information on this.

**16. The website is too complicated for low English users. How do you propose immigrants to use it?**

We have worked with the different service providers in BC to help them get clients registered with the tool. Over 300 clients of all different language capabilities registered with [www.bcrefugeesjobconnect.ca](http://www.bcrefugeesjobconnect.ca). This would not have been possible without the help of the settlement workers throughout BC and we hope that they continue to refer clients to the tool and assist them with the tool where necessary.

**17. What is the strategy or process for promoting this info to employers, to encourage them register?**

The Immigrant Employment Council of BC has been operating since 2008 and during that time, we've championed many innovative solutions for employers and as a result, we've built up an excellent working rapport with many BC employers and have become the go-to solution for many employers who are seeking assistance with their staffing. Because of this, we've successfully registered 166 employers and this number is continuing to grow. As we expand to include skilled immigrants, we expect the number of employer registrations to expand significantly and our employer relations manager and communications team will be working hard to push this tool to employers. We also have a staff person dedicated to employer outreach and engagement.

**18. How long is the turnaround time if an employer, sees a resume they like, and want to connect with the candidate?**

IEC-BC is committed to a two-day turnaround on employer requests. Once a request is submitted, IEC-BC will contact the employer to gather more details on the position and further discuss BC JobConnect with the employer. Once this has been done, we reach out to the client immediately. As soon as we receive the client's permission, we pass their contact details to the employer.

**19. Where can we see the recording of this webinar? Will we be able to share it?**

[https://www.youtube.com/watch?v=tgnojX0\\_ikh](https://www.youtube.com/watch?v=tgnojX0_ikh)

If you have any questions or need any help,  
please contact Fionan Griffin at:

[bcjobconnect@iecbc.ca](mailto:bcjobconnect@iecbc.ca)

Tel. 604-629-5364 ext. 111

---